

Bryburn Limited. ('The Company') located in 1 Gloster Court, 5 Whittle Avenue Fareham, PO15 5SH provides under its current scope of business and specialising in:

“Construction Services, Commercial & Residential Refurbishments, Mechanical & Electrical Installations, Small Works & Maintenance”

Within our scope of capabilities, we are mainly working in Southern England, but we are able to offer our services anywhere in the United Kingdom.

This involves meeting and surpassing the Clients expectations and operational needs through interpreting the clients brief and requirements to the company's methods of Business.

The company has established an Integrated Management System (IMS) which meets the requirements of ISO 9001:2015 Quality Management Systems - Requirements, ISO 14001:2015 Environmental Management Systems - Requirements and ISO 45001:2015 Occupational Health and Safety Management - Requirements.

The company management ethos and processes ensure that all our staff undergoes extensive induction and continuous training and professional development to provide the highest quality standards that we insist upon.

It is the responsibility of every employee to ensure that our products and services meet the quality criteria set by the Company. The company supports a culture that values the highest quality performance with every function having the objective of quality in mind. The Company aims to support these commitments using the Integrated Management System which will be reviewed to assess its effectiveness, and opportunities for continual improvement by ensuring: -

- The service provided conforms to agreed clients' requirements including compliance with legal, statutory, regulatory, and other requirements.
- Quality objectives and targets are set, reviewed including associated risks (risk register) and progressed via the formal management review process. These objectives are clearly communicated to all staff so that they may participate in their achievement.
- Appropriate resources are available, and training is organised to support the needs of the business.

The Company has a policy of continual improvement within the Integrated Management System (IMS) including its services, and client focus ensuring that we understand the client's needs, both now and for the future and by:

- establishing and maintaining an IMS which conforms to ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018.
- being attentive to our clients' needs and requirements, continually improving customer satisfaction.
- enabling our people to formulate solutions that meet and surpass our clients' expectations.
- promotion of equal opportunities and to nurture innovation
- continually developing the communication between staff and clients, interested parties, and ensuring that all employees are suitably trained and resourced to support the needs of the business.
- all new and existing personnel and persons working on behalf of the Company are made aware of the Quality Policy either by internal communication (e.g., displayed within the company workplace), on-going training and Induction.
- this Quality Policy is also made available to the public and other relevant interested parties either electronically via the web site and / or via hard copy issued on request.

This Quality Policy is supported by systems and processes that are aligned and meets the requirements of ISO 9001:2015 and is communicated to all staff, workers, sub-contractors, and other personnel working on behalf of the Company.

This policy is a strategic business tool and supports the corporate philosophy to provide a quality, innovative, compliant and sustainable service to the sectors in which the company operates.

The top management of the company have given the Management Representative (IMS Manager) full authority to carry out the Quality Policy of the company and all company personnel are required to co-operate with the Management Representative in carrying out this task.

This Quality Policy is approved by the undersigned and is the authoritative document relating to Quality Management within the Company

Authorised by:

Name: Andy Cuddy

Date: March 2025

Position: Managing Director